



POSADA SAN ANDRES UNLIMITED.

MANUAL AND HOUSE RULES

Dear Customers Welcome to your house in San Andres Island "Posada San Andrés Ultd."

It is a pleasure to extend a warm welcome and wish you a most relaxing and satisfying visit. We are delighted to have you as our guests. We will endeavor to make your stay with us is enjoyable for you and your family feel at home. This will be your home for the time spent in the Island.

In your room you will find on arrival this information, please take a moment to read it carefully and inspect the furniture fixtures and equipment and equipment of your room, cottage or apartment, kitchens and dining expecting our accommodation exceeds their expectations, please go to where we on the second floor to leave or report any problems with the status or operation thereof, treat them as their own (If you break or damage something you must pay the value to repair or replace).

This small island in the Southwestern Caribbean was declared a Biosphere Reserve "SEAFLOWER" is a fragile ecosystem we help everyone to preserve and protect, Help the Environment, please join us in our efforts to help protect and improve the fragile ecosystems of the island, where we are so dependent, and we want to keep. Please consider, a) turn off the light and the air out of the room, b) Set the thermostat to turn off the air to reduce power consumption when the doors open her bedroom c) Use more towels than once help, we can save the use of detergent and water with their cooperation, d) Limit consumption of water. Do not leave taps running.

Water and Sewer Service: It is true that you are paying for a hosting service, but we ask that you make a modest and sustainable use of water and energy in this area of the island, we do not have water and sewer networks and water supply is rainwater that are collected in the rainy season through the roof of our house and is stored in a tank which is under the floor of the apartment on the first floor with some vent pipes and venting to help reduce temperature, take shorter showers and closing the keys while soaping or soaping the dishes and pans in the dishwasher, refrain from throwing it down the toilet (sanitary towels, tampax, condoms, toilet paper, disposable diapers and other solid waste) could ruin your stay by damage to the pipes, the pipes going to the septic tanks are of a small diameter and clog the waste, all waste deposited in bathroom and kitchen garbage in containers is in the right corner of the kitchens and bathrooms, also completely remove the sand from the beach in your body, sea shoes and bathing suits in fresh water shower that is right outside the entrance of the house, if it does it could clog the drain showers, baths and dishwashers to follow these recommendations may clog pipes and you would be very uncomfortable not being able to use them while you find a plumber who is available to repair, upon arrival you will be delivered in perfect working order (baths, showers and Dishwasher)

We also ask that do not close the faucets with great force because the seals are damaged and begin to leak and wasting water so important for your comfort during your stay.

KITCHENS and BBQ: We have three guest kitchens and BBQ, One For guest use of the cottage first floor, one for the apartment of the first floor and the third on the second floor for double rooms that share it with us live on the third floor, BBQ n common usage, all kitchens are equipped with all the batteries, dishes and equipment in good condition, if you are going to use them should leave them clean and tidy, do not throw food scraps for these dishwashers should be disposed in the trash cans in kitchen, dishwasher and let the counters clean and keep the pots and dishes in dry locations within each kitchen. If you want to consume drinking water can acquire a large bottle with a value of COP \$ 6.000.00 each is cheaper than buying small bottles of water. The use of the BBQ can do all guests common way, and if you use it should be left completely clean and tidy is the cottage kitchen on the first floor, if the cottage is occupied by other guests other guests may not use that kitchen chair, if they use the BBQ hut is busy and can be used dining tables at the Apartment or Rooms on the second floor.



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HOUSEKEEPING: The Apartment, Cottage (Bungalows) and rooms at the check in on arrival, will be delivered clean and neat with your bedding and towel per person, if your stay is over 7 nights 8 days will provide the change of sheets and towels, so you made the changes and cleaning directly, La Posada San Andrés Unlimited offers a cleaning service by our team of experts with an additional charge to the value of accommodation, this service can be hired weekly biweekly or monthly including bed linen changed and towels, please contact us for the extra service.

MAINTENANCE: If the Room, House, Apartment, or common areas must require some maintenance let us know and speak directly with one of our customer service representatives.

MAIN GATE OR FRONT DOOR: On arrival you will report on the number of keywords to the front door, this will be open from 6 am until 7:30 pm, if you arrive at night we ask the favor of closing for your safety and the other guests, we have security cameras to public areas, this area of the island is the safest and quiet, we had no security problems but avoid leaving the front door closed at night.

COMMON AREAS: Two routers (networks) are available, with WI.FI signal (Pedro_Abello and TPLink) throughout the property, free and at no cost to our guests for internet access from your computers or mobiles (smart phones) passwords will be provided on arrival, To use the Jacuzzi ask you to shower in the wooden deck and solarium with shower sweet water Conch shell, and wash well sunscreens, creams before making use of it be very careful when entering as it has seats in masonry and could be hurt, turn off pumps whirlpool or waterfall if not going to use, not to drink alcohol in it until he lost consciousness and could drown, do not enter the water with the same glasses or glass bottles, if there are minor children can´t be use it unless they are supervised by an adult we are not liable for negligence in the use thereof. The main room of the second floor is not a bedroom, and if you are not barefoot your feet on the seats, and if it gets wet and the beach with suntan lotion does use that space, there are plastic chairs on the balcony if you want to sit wet and bronzer.

Please note this is a building with accommodations "NO Smoking", therefore no smoking inside the house, room, apartment, cottage, TV room and Jacuzzi area is allowed Kindly do in gardens outside the building. We ask our guests to NOT leave your personal items in common areas such as computers, cameras. Cell phones, clothing, shoes sea to dry their wet clothes can do in subsequent balconies of the rooms and the first floor in the Solarium.

GARBAGE: The Apartment, Cottage (Bungalow), rooms and kitchens have some dumpsters we ask you to bring them to the big dumpster located in the right corner of the entrance to the house, please reusable solid waste such as glass deposit them in the white bins, plastics in cans in the blue bins, and aluminum cans in the gray bins, to be sent to local recycling centers, the collection service goes Tuesdays, Thursdays and Saturdays and is provided by the company TRASH BUSTERS.



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TRANSPORT, We rent motor bikes for special rates for our guests, the bus route operates from 8 am to 8 pm and from the center and the fare is \$ 2.000.00 per person. If you want the shuttle to the airport you may be hired us worth paying COP \$ 35.000.00.

RIDES (TOURS): Please note that daily departures in our glass bottom boat is every morning at 8:15 am from our Bay Marina in the San Luis until 13 hours. We offer complimentary tours to the Natural Aquarium (Rose & Hynnes Cays) all guest should be ready to leave from the Lodge at 8 am to take you on our vehicle to the Marina. We have several pairs of water shoes available for guests to use for free, you only need to wash and remove sand after use.

Thanks again for choosing the Posada San Andrés Unlimited.

As your "home away from home"

Cordially

Your Hosts and Team San Andres Posada Unlimited